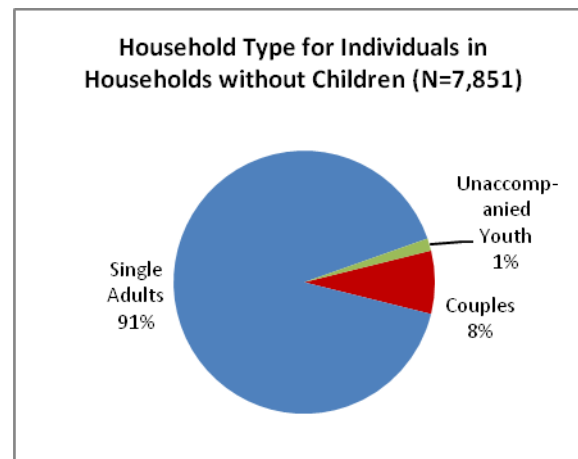
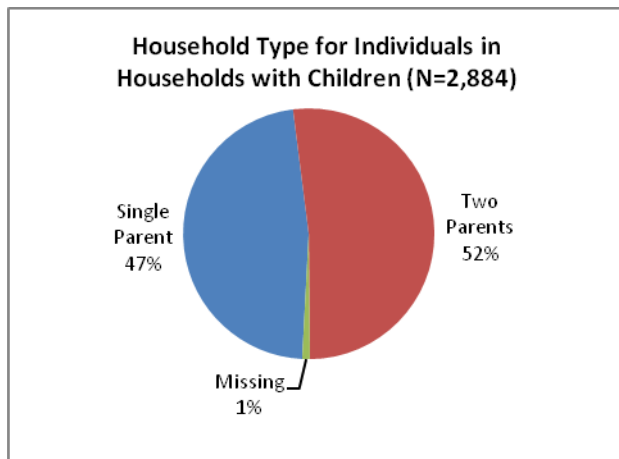
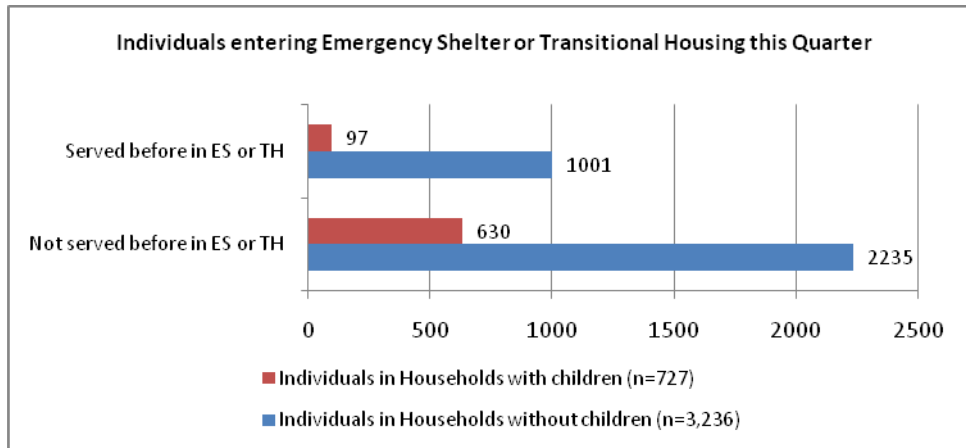


Measure 1: Number of Homeless Clients in Safe Harbors¹



Measure 1 identifies the number of clients entering homelessness for the first time in the upper chart and the total number of clients served during the quarter in the lower chart.

3,963 clients entered emergency or transitional housing during the quarter. Of those entering, 2,865 did not have a record in Safe Harbors of previously being served.

¹ The first chart shows a count of clients who *entered* emergency shelter or transitional housing during the quarter (between Oct-Dec 2010 for this report). This does not include people who were enrolled before the start of the quarter and exited after the start of the quarter. The second chart shows the household type for all individuals who were served during the quarter (not just those who entered). This means all households who were entered *before* the end of the quarter and *exited* after the start of the quarter or have not been exited are represented in the second chart.

Measure 2: Living Situation Prior to Entering Emergency Shelter²

One goal of the Ten Year Plan was to reduce the number of clients being discharged into homelessness from an institution.

Measure 2 indicates where clients were staying the night before requesting services. 32% of clients reported staying in a shelter the night before they entered a program demonstrating that people return to shelter frequently.

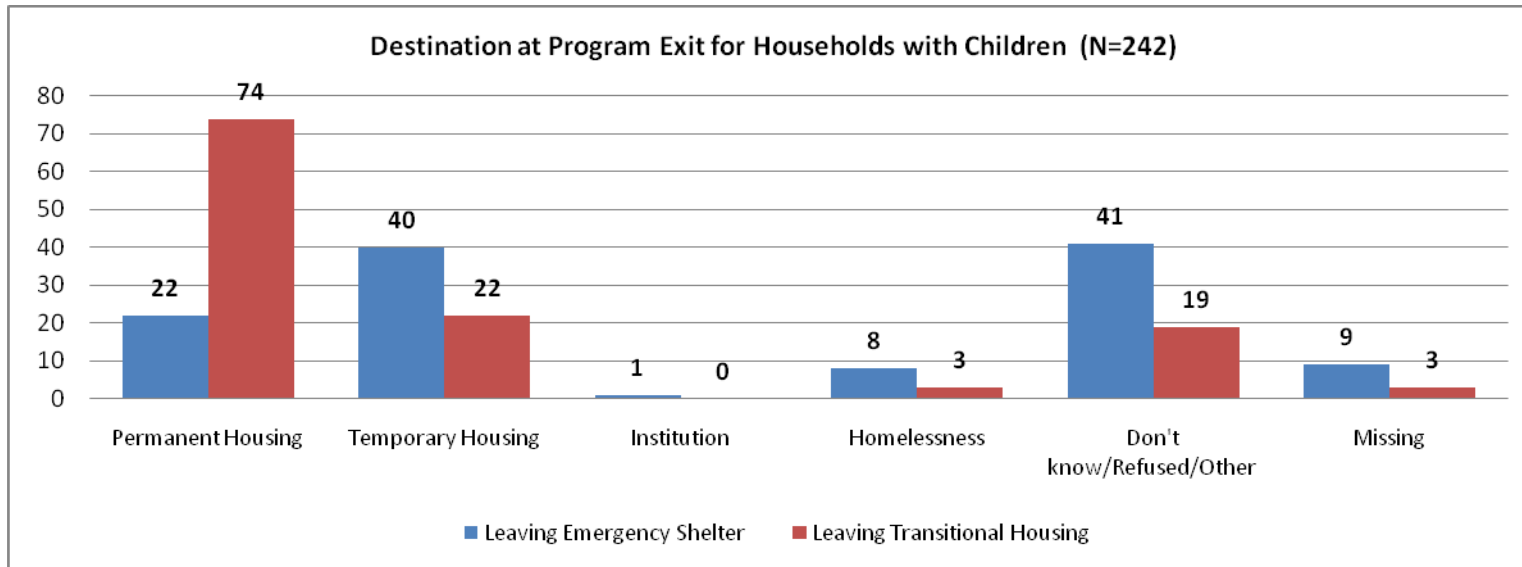
<i>Place not meant for human habitation</i>	211	6.5%
<i>Emergency shelter</i>	1033	31.9%
<i>Transitional housing</i>	22	0.7%

² This includes all individuals who *entered* (not all served) emergency shelter during the quarter (between Oct-Dec 2010 for this report). If an individual had multiple program entries into shelter during the quarter, data was used from their *first* program entry.

Total from Homeless Situation	1266	39.0%
<i>Permanent supportive housing</i>	21	0.6%
<i>Rented housing unit</i>	57	1.8%
<i>Owned housing unit</i>	11	0.3%
<i>Staying with family or friends</i>	376	11.6%
Total from Housing Situation	465	14.3%
<i>Psychiatric facility</i>	5	0.2%
<i>Substance abuse treatment center or detox</i>	14	0.4%
<i>Hospital (non-psychiatric)</i>	45	1.4%
<i>Jail, prison, or juvenile detention</i>	27	0.8%
Total from Other Situations	91	2.8%
<i>Hotel or motel (no voucher)</i>	121	3.7%
<i>Foster care home</i>	7	0.2%
<i>Other living situation</i>	368	11.3%
<i>Don't know/Refused</i>	675	20.8%
Total from Other Situations	1171	36.1%
Missing	250	7.7%
TOTAL	3243	

Measure 3A: Exit from Emergency Shelter or Transitional Housing for Households with Children³

³ This includes households who exited between Oct-Dec 2010. If a household had multiple exits from one program type (i.e. emergency shelter) during the quarter, the exit from their *last* program stay was used. If a household exited both emergency shelter and transitional housing during the quarter, their exit data is counted in both categories.



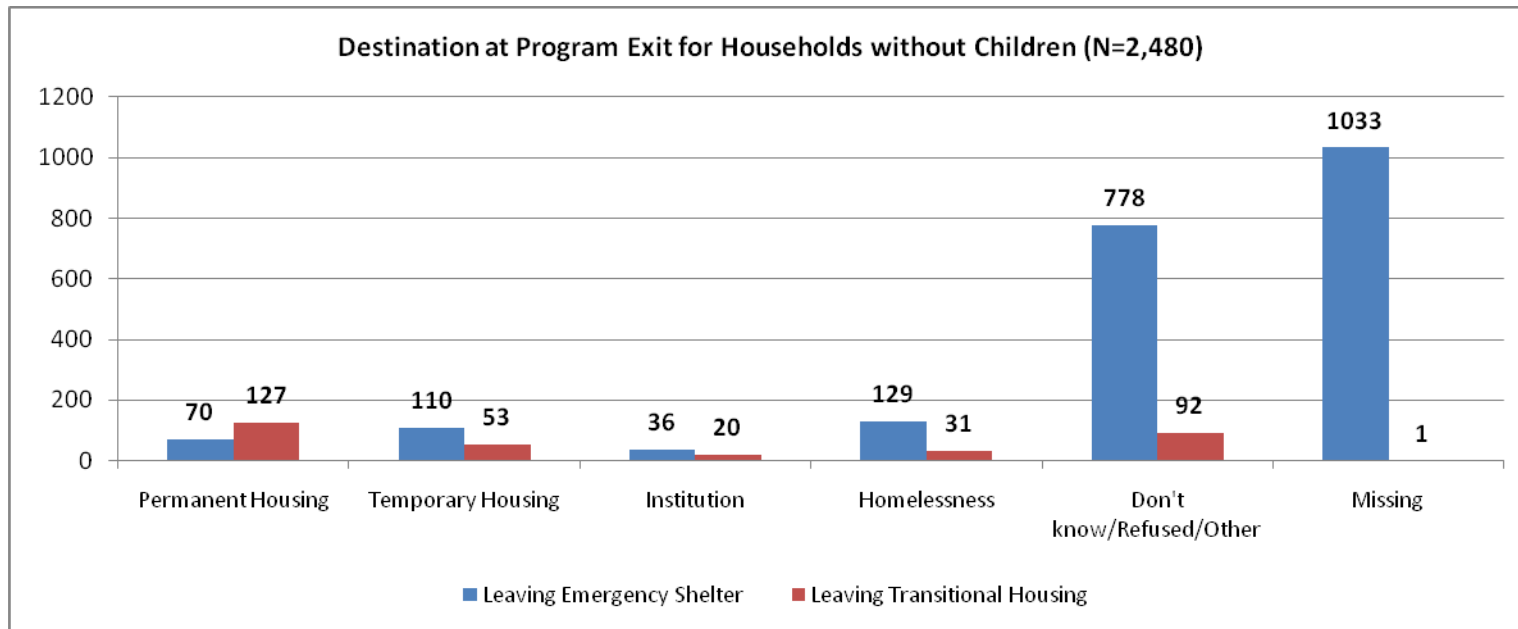
Understanding where clients exit to is a critical component to understanding the path clients take out of homelessness.

This measure indicates what household outcomes are once they exit a shelter or transitional housing program. This measure will be used in part to demonstrate a reduction in the overall number of homeless clients.

Measure from Emergency

Transitional Housing for Households without Children

3B: Exit Shelter or



Clients exiting emergency shelter often do not complete an exit interview. For that reason a high number of records do not indicate a known status. It is not expected that emergency shelter staff will be able to collect this information on clients at every exit.

As with Measure 3A this data will be used to assess housing outcomes, and demonstrate a reduction in homelessness.

Measure 4: Change in income and length of stay by program type⁴**Measure 4A: Change in income and length of stay by program type for Households with Children**

	# HH	Average # HH Members	Average HH Monthly Income at Entry	Avg. HH Monthly Income at Exit	Average Change in HH Income Entry to Exit	Average Length of Stay (days)	Median Length of Stay (days)
<i>Emergency Shelter</i>	120	4.00	\$614	\$837	\$224.00	In Progress	In Progress
<i>Transitional Housing</i>	115	3.00	\$805	\$984	\$179.00	338	260
<i>Prevention (includes HPRP)</i>	162	4.00	\$1304	\$1299	-\$5.00	115	92

⁴ This includes anyone who exited between October and December 2010. Length of stay is calculated by the number of days in the clients' *last* program stay. If a person exited from the same program type (i.e. emergency shelter) multiple times, data from their last program stay was used. Permanent supportive housing is not included in Measure 4A because there were so few exits.

Measure 4B: Change in income and length of stay by program type for Households without Children

	# HH	Average # HH Members	Average HH Monthly Income at Entry	Avg. HH Monthly Income at Exit	Average Change in HH Income Entry to Exit	Average Length of Stay (days)	Median Length of Stay (days)
<i>Emergency Shelter</i>	2,155	1.03	\$312	\$315	\$3.08	In Progress	In Progress
<i>Transitional Housing</i>	324	1.05	\$384	\$490	\$106.22	212	156
<i>Permanent Supportive Housing</i>	74	1.00	\$546	\$613	\$66.30	874	483
<i>Prevention (includes HPRP)</i>	181	1	\$813	\$827	\$14.00	95	88

The average monthly income currently collected by the individuals represented in the chart above indicates that most are below the Very Low standard for the Federal Poverty Level (\$14,570 for a family of two) and fall into the 30% or below category for Area Median Income (less than \$22,926 for a family of two).

The following recidivism measures are looking at a cohort of households who exited a program and moved to a permanent housing situation in December 2009.

By using data from December 2009, we are able to see who returned in the year after exit.

Future dashboard reports will add data from each consecutive month until there is a two year time period after exit.

Measure 5: Recidivism

	Total number leaving to permanent housing	Actual % Returning to Homelessness	Target % Returning to Homelessness
<i>Emergency Shelter</i>	18	11.10%	5%
<i>Transitional Housing</i>	59	1.70%	5%
<i>Permanent Supportive Housing</i>	9	0%	0%