

# *Catalog of Technical Resources*

## *For Nonprofit Agencies*

*Compiled for the How to Survive and Thrive with Technology*  
*April 19, 2001*

Please note that the technical resources listed in this catalog are not intended to be comprehensive of all possible technical resources available in the Puget Sound. It only includes vendors and other resources contacted or otherwise brought to our attention during the Technical Forum preparation.

We recognize that other technical resources may be missing from this list. We encourage conference attendees and others to inform us of other valuable resources that should be included in future versions of the catalog. Please contact Bill Goldsmith at (206) 205-0610 or [bill.goldsmith@metrokc.gov](mailto:bill.goldsmith@metrokc.gov) if you have resources to add.

***Resource Type: Funding Resources***

***Name:*** The Chronicle of Philanthropy ***Nonprofit Company***

***Resource Description:***

The Chronicle of Philanthropy is the newspaper of the nonprofit world. Published every other week, it is the No. 1 news source for charity leaders, fund raisers, grant makers, and other people involved in the philanthropic enterprise.

***Phone:*** ***Email:*** editor@philanthropy.com

***Web Links:*** www.philanthropy.com

***Street Address:***

***City:*** ***State:*** ***Zip:***

***Contact:***

***Resource Type: Client Information Systems***

***Name:*** Bowman Internet Systems, LLC

***Nonprofit Company***

***Resource Description:***

ServicePoint is a web-base information management system that provides client tracking, case management, agency and program indexing, and reporting real-time environment over the web.

***Phone:*** (888) 580-3831

***Email:***

***Web Links:*** [www.bowmansystems.com](http://www.bowmansystems.com)

***Street Address:*** 400 Travis Street, Suite 1900

***City:*** Shreveport

***State:*** LA

***Zip:*** 71101-

***Contact:***

***Name:*** InfoMC, Inc.

***Nonprofit Company***

***Resource Description:***

eCura—a web-enabled information system that integrates intake, eligibility, referrals, care management and claims-processing with external organizations.

***Phone:*** (484) 530-0100

***Email:*** [sales@infomc.com](mailto:sales@infomc.com)

***Web Links:*** [www.infomc.com](http://www.infomc.com)

***Street Address:*** 2250 Hickory Road, Suite 400

***City:*** Plymouth Meeting

***State:*** PA

***Zip:*** 19462-

***Contact:***

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**Name:** MetSYS, Inc.

**Nonprofit Company**

**Resource Description:**

Empowers organizations to improve client services and build linkages with services throughout their communities by effectively integrating latest developments in case management and computer technology.

**Phone:** (916) 929-8615      **Email:**

**Web Links:** [metsys.metsysinc.com](http://metsys.metsysinc.com)

**Street Address:** 3835 North Freeway Boulevard, Suite 250

**City:** Sacramento      **State:** CA      **Zip:** 95834-

**Contact:**

**Name:** Community Techknowledge, Inc.

**Nonprofit Company**

**Resource Description:**

Provides customized web-based, completely secure data management applications for human service providers and funders.

**Phone:** (877) 441-2111      **Email:** [sales@communitytech.net](mailto:sales@communitytech.net)

**Web Links:** [www.communitytech.net](http://www.communitytech.net)

**Street Address:**

**City:**

**State:**

**Zip:**

**Contact:** President

Kathryn F. Engelhardt-Cronk

**Name:** Defran Systems, Inc.

**Nonprofit Company**

***Resource Description:***

Evolv software application that automates basic client tracking, case management, health services, foster parent payments, Medicaid billing and care day generation.

**Phone:** (212) 727-8342      **Email:** [evolv@defran.com](mailto:evolv@defran.com)

**Web Links:** [www.defran.com](http://www.defran.com)

**Street Address:** 59 West 19th Street, Suite 4A/4B

**City:** New York      **State:** NY      **Zip:** 10011-

**Contact:**

**Name:** Vera Institute of Justice

**Nonprofit Company**

***Resource Description:***

Offers smaller nonprofits an alternative to building customized case management/client tracking software.

**Phone:** (212) 376-3101      **Email:** [dcoursen@vera.org](mailto:dcoursen@vera.org)

**Web Links:** [www.vera.org](http://www.vera.org)

**Street Address:** 80 Broad Street, Suite 1700

**City:** New York      **State:** NY      **Zip:** 10004-

**Contact:** Project Director      Derek Coursen

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**Name:** Teleserve Engineering Corp.

**Nonprofit Company**

**Resource Description:**

Client information system currently in use by many local Youth and Family Services agencies.

**Phone:** (425) 455-3759

**Email:** teleserve@uswest.net

**Web Links:**

**Street Address:**

**City:** Bellevue

**State:** WA **Zip:**

**Contact:**

Earl Lindal

**Name:** Peter Martin Associates, Inc.

**Nonprofit Company**

**Resource Description:**

Provides software to support public and private social service agencies, focusing on family-centered case management, information and referral, and eligibility screening.

**Phone:** (773) 478-2400

**Email:**

**Web Links:** [www.petermartin.com](http://www.petermartin.com)

**Street Address:** 2650 W. Montrose, #150

**City:** Chicago

**State:** IL **Zip:** 60618-

**Contact:**

***Resource Type: Software and Application Vendors***

***Name:*** Blackbaud, Inc.

***Nonprofit Company***

***Resource Description:***

Raiser's Edge information management system allows effective planning and tracking of an organization's activities to successfully meet its fund-raising goals.

***Phone:*** (800) 443-9441

***Email:*** sales@blackbaud.com

***Web Links:*** www.blackbaud.com

***Street Address:*** 2000 Daniel Island Drive

***City:*** Charleston

***State:*** SC

***Zip:*** 29492-7541

***Contact:***

***Name:*** North Light

***Nonprofit Company***

***Resource Description:***

Resource House software allows users to find information about resources, such as health care, job training, child care, retirement and human services.

***Phone:*** (312) 399-6486

***Email:***

***Web Links:*** www.northlightsoft.com

***Street Address:*** 431 Brown Street

***City:*** Iowa City

***State:*** IA

***Zip:*** 52245-

***Contact:*** President

Wendy Deutelbaum

**Name:** Corporation for Standards and Outcomes *Nonprofit Company*

***Resource Description:***

Hosts Internet applications that support mission critical care coordination, outcomes management and online surveying processes. Its applications use innovative and secure Internet technologies to improve human service management.

**Phone:** (412) 968-3700 **Email:**

**Web Links:** [www.standardsandoutcomes.com](http://www.standardsandoutcomes.com).

**Street Address:** RIDC Plaza, Suite 600, 1000 Gamma Drive

**City:** Pittsburgh **State:** PA **Zip:** 15238-

**Contact:**

**Name:** CMHC Systems *Nonprofit Company*

***Resource Description:***

Is a flexible, comprehensive and integrated software application for behavior healthcare and human service organizations. Functions include billing and receivables, general ledger tasks, payroll and financial reporting.

**Phone:** (614) 764-0143 **Email:**

**Web Links:** [www.cmhcmis.com](http://www.cmhcmis.com)

**Street Address:** 570 Metro Place North

**City:** Dublin **State:** OH **Zip:** 43017-

**Contact:**

**Name:** Foothold Technology

***Nonprofit Company***

***Resource Description:***

Has developed a Web-based, enterprise-level software application that tracks all of the data that flows through a nonprofit organization.

***Phone:*** (212) 780-1450      ***Email:*** info@footholdtechnology.com

***Web Links:*** [www.footholdtechnology.co](http://www.footholdtechnology.co)

***Street Address:*** 666 Broadway, Suite 400

***City:*** New York

***State:*** NY

***Zip:*** 10012-

***Contact:*** Chief Executive Officer    Marlowe Greenburg

***Resource Type: Technical Planning and Support***

***Name:*** Ease Technologies, Inc.

***Nonprofit Company***

***Resource Description:***

Offers a wide array of technical services and solutions, including; internet applications, network integration, software development, support plans and training.

***Phone:*** (410) 992-7268

***Email:*** info@easetech.com

***Web Links:*** www.easetech.com

***Street Address:*** 10320 Little Patuxent Parkway, Suite 1104

***City:*** Columbia

***State:*** MD

***Zip:*** 21044-

***Contact:***

***Name:*** Techsoup.Org

***Nonprofit Company***

***Resource Description:***

TechSoup.org offers nonprofits one-stop shopping for their technology needs and has compiled resource lists of nonprofit discounts offered by hardware and software companies, and by technology assistance agencies.

***Phone:*** (415) 512-7784

***Email:*** info@techsoup.org

***Web Links:*** www.techsoup.org

***Street Address:*** 487 Third Street

***City:*** San Francisco

***State:*** CA

***Zip:*** 94107-

***Contact:*** Project Director

Matt Florence

**Name:** SOPHIA of Caracole, Inc.

**Nonprofit Company**

***Resource Description:***

Provides training, direct IS services application design and a variety of applications to small and midsize nonprofits.

**Phone:** (513) 761-1480      **Email:** rina@sophiatech.org

**Web Links:** www.sophiatech.org

**Street Address:** 1821 Summit, #001

**City:** Cincinnati      **State:** OH      **Zip:** 45213-

**Contact:** Project Manager,      Rina Saperstein

**Name:** Nonprofit Technology Enterprise  
Network

**Nonprofit Company**

***Resource Description:***

The Non-Profit Technology Enterprise Network (N-TEN) is an organization dedicated to connecting and supporting individuals and organizations who empower non-profits to use technology to achieve their missions.

**Phone:**      **Email:**

**Web Links:** www.nten.org

**Street Address:**

**City:**      **State:**      **Zip:**

**Contact:** Project Manager      Joan Fanning

**Name:** Npower

**Nonprofit Company**

***Resource Description:***

Focuses on non-profits around Seattle and Puget Sound. Offers technical assessment and planning, hands-on assistance, skills-building classes, technology libraries and technology volunteers.

**Phone:** (206) 286-8880      **Email:**

**Web Links:** [www.Npower.org](http://www.Npower.org)

**Street Address:** 1080 West Ewing Place, Suite 300

**City:** Seattle      **State:** WA      **Zip:** 98119-

**Contact:**

**Name:** Center for Excellence in Nonprofits

**Nonprofit Company**

***Resource Description:***

Pro-bono consultants work solo or in teams to provide expertise to nonprofits in the areas of quality improvement, management information systems, team development, marketing, human resource management or finance.

**Phone:** (408) 294-2300      **Email:**

**Web Links:** [www.cen.org](http://www.cen.org)

**Street Address:** 1515 The Alameda, Suite 302

**City:** San Jose      **State:** CA      **Zip:** 95126-

**Contact:**

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**Name:** The Cascade Center -Evans School of Public Affairs **Nonprofit Company**

**Resource Description:**

Offers public and nonprofit leadership and management training.

**Phone:** (206) 685-0523 **Email:** [cascade@u.washington.edu](mailto:cascade@u.washington.edu)

**Web Links:** [www.cascadecourses.org](http://www.cascadecourses.org)

**Street Address:**

**City:** Seattle **State:** WA **Zip:** 98195-3060

**Contact:**

**Name:** Commen Space **Nonprofit Company**

**Resource Description:**

A nonprofit organization that provides affordable mapping and geographic information technologies to environmental and community organizations in the Pacific Northwest.

**Phone:** (206) 749-0112 **Email:** [info@commenspace.org](mailto:info@commenspace.org)

**Web Links:** [www.commenspace.org](http://www.commenspace.org)

**Street Address:** 1305 4th Ave., Suite 303

**City:** Seattle **State:** WA **Zip:** 98101-

**Contact:**

***Resource Type: Web Page Consultants***

***Name:*** Eclipse Networks

***Nonprofit Company***

***Resource Description:***

Its solutions combine the benefits of today's technology with the diverse expertise of its voice, data, network infrastructure, strategy and operations. This approach enables it to customize solutions for your network.

***Phone:*** (415) 678-2900

***Email:***

***Web Links:*** [www.eclipsenetworks.com](http://www.eclipsenetworks.com)

***Street Address:*** 350 California Street, Suite 800

***City:*** San Francisco

***State:*** CA

***Zip:*** 94104-

***Contact:***

***Name:*** Civilution, LLC

***Nonprofit Company***

***Resource Description:***

A small start-up in Seattle with a special interest in enabling people to collaborate over the web in simple and powerful ways.

***Phone:*** (206) 366-2680

***Email:*** [info@civilution.com](mailto:info@civilution.com)

***Web Links:*** [www.civilution.com](http://www.civilution.com)

***Street Address:*** 149 NE 133rd Street

***City:*** Seattle

***State:*** WA

***Zip:*** 98125-

***Contact:***

**Name:** RealImpact

**Nonprofit Company**

***Resource Description:***

RealImpact provides high quality technical and creative services in streaming media, Web site design, and strategic consulting. It is an arm of Real Networks.

**Phone:** (206) 674-2240      **Email:**

**Web Links:** [www.realimpact.net](http://www.realimpact.net)

**Street Address:** 2601 Elliott Avenue

**City:** Seattle      **State:** WA      **Zip:** 98121-

**Contact:**

**Name:** InfoNation

**Nonprofit Company**

***Resource Description:***

InfoNation provides a variety of Internet access on-line services. These services include dial-up accounts, web page hosting, domain name hosting, and virtual e-mail.

**Phone:** (416) 364-3072      **Email:** [info@nation.org](mailto:info@nation.org)

**Web Links:** [www.nation.org](http://www.nation.org)

**Street Address:** 10 Bay Street, 7th floor

**City:** Toronto      **State:** ON      **Zip:**

**Contact:**

***Resource Type: Other Resources***

***Name:*** Olympia Networking Services

***Nonprofit Company***

***Resource Description:***

Provides many services to bring your organization online. Includes: dialup connections, cable connections, web and server hosting, dedicated connections and email services.

***Phone:*** (360) 528-4000

***Email:*** info@olywa.net

***Web Links:*** www.olywa.net

***Street Address:***

***City:***

***State:***

***Zip:***

***Contact:***

***Name:*** Anasazi, Inc.

***Nonprofit Company***

***Resource Description:***

WEB SITE UNDER CONSTRUCTION. CAN NOT FIND ANY INFORMATION ON SERVICES PROVIDED. 3/15/01

***Phone:*** (800) 651-4411

***Email:*** sales@anasazisoftware.com

***Web Links:*** www.anasazisoftware.com

***Street Address:***

***City:*** Phoenix

***State:*** AZ

***Zip:***

***Contact:***

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**Name:** Special Technology Access Resource      *Nonprofit Company*  
Computer Center

**Resource Description:**

Training in word processing, internet basics, newsletter and flyer production, spreadsheets, and introduction to computers.

**Phone:** (206) 325-4285      **Email:**

**Web Links:**

**Street Address:** 2121 26th Ave. S.

**City:** Seattle      **State:** WA      **Zip:** 98144-

**Contact:**

**Name:** Alliance for Community Technology      *Nonprofit Company*

**Resource Description:**

Its mission is to advance the use of computing and communication technology globally to serve people through building value-adding alliances between the academic world, social investors, and community serving organizations.

**Phone:**      **Email:**

**Web Links:** [www.communitytechnology.org](http://www.communitytechnology.org).

**Street Address:**

**City:**      **State:**      **Zip:**

**Contact:** Executive Director      Daniel E. Atkins

**Name:** Nonprofits' Policy & Technology Project

**Nonprofit Company**

***Resource Description:***

Its three-year initiative is to improve communications linkages within the nonprofit sector in order to strengthen public policy participation. It does this by developing or identifying tools for more targeted communications on public policy matters.

**Phone:** (202) 234-8494      **Email:** coordinator@ombwatch.org

**Web Links:** [www.ombwatch.org/npt](http://www.ombwatch.org/npt)

**Street Address:** 1742 Connecticut Ave, NW

**City:** Washington      **State:** DC      **Zip:** 20009-1171

**Contact:**

**Name:** npotech - Technical Assistance

**Nonprofit Company**

***Resource Description:***

A web site that helps facilitate collaboration and communication among nonprofit technology assistance providers and others interested in this field. It posts technology news and articles of interest to nonprofits.

**Phone:**      **Email:**

**Web Links:** [www.npotech.org](http://www.npotech.org)

**Street Address:**

**City:**      **State:**      **Zip:**

**Contact:**